

# TY'S GARDEN

## Garden Access Membership

### Membership Policy & Terms of Membership

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Thank you for joining Garden Access — the membership home of Ty's Garden. By enrolling in a Garden Access Membership, you agree to the following terms and conditions. Please read carefully before completing your purchase.

#### 1. MEMBERSHIP OVERVIEW

Garden Access is a monthly membership offered by Ty's Garden that provides members with exclusive access to mat Pilates classes, priority booking, member experiences, and community benefits. Membership is personal and non-transferable.

#### 2. MEMBERSHIP

The Founding Membership tier is available for a limited time to Ty's Garden's founding community. Founding Members are subject to the following:

- Monthly rate: \$99.00/month
- Minimum commitment: 3 consecutive months (\$297.00 total)
- Billing begins on the date of enrollment and recurs monthly on the same date
- Founding membership pricing is locked in for the duration of active membership

#### Standard Membership Plan

- Monthly rate: \$115.00/month
- Minimum commitment: 3 consecutive months (\$345.00 total)
- Billing begins on the date of enrollment and recurs monthly on the same date

#### 3. BILLING & PAYMENT

- Membership dues are billed automatically on a monthly basis via the payment method provided at enrollment.
- All payments are processed securely through Wix Payments.
- It is the member's responsibility to maintain valid and up-to-date payment information.
- Failed payments may result in a temporary suspension of membership access until resolved.
- Ty's Garden reserves the right to adjust membership pricing with a minimum of 30 days' written notice to active members.

#### **4. CANCELLATION POLICY**

We understand that circumstances change. The following cancellation terms apply to all Garden Access memberships:

##### **Cancellation Eligibility**

- Members may request cancellation only after their 3-month minimum commitment has been fulfilled.
- Early cancellation requests made before the 3-month commitment period is complete will not be honored. The member remains responsible for all monthly dues through the end of the commitment period.

##### **How to Request Cancellation**

- All cancellation requests must be submitted via email to the Ty's Garden team.
- Email: [info@tysgarden.co](mailto:info@tysgarden.co)
- Subject line: Garden Access Cancellation Request
- Please include your full name, email address associated with your account, and your requested cancellation effective date.

##### **Cancellation Processing**

- Cancellation requests are processed within 5 business days of receipt.
- Cancellation takes effect at the end of the current billing cycle. No partial-month refunds are issued.
- Members will receive written confirmation of their cancellation via email.
- Cancelling a membership forfeits Founding Member pricing. Re-enrollment will be subject to current rates at the time of rejoining.

#### **5. PAUSES & HOLDS**

Membership pauses are not currently available. If you have an extenuating circumstance, please reach out directly via email to discuss your situation. Ty's Garden will consider requests on a case-by-case basis at its sole discretion.

#### **6. CLASS ACCESS & BOOKING**

- Membership grants unlimited access to scheduled mat Pilates classes offered under the Ty's Garden program.
- Classes must be booked in advance through the Ty's Garden website or Wix Spaces app.
- Members are asked to cancel class bookings at least 4 hours in advance as a courtesy to other members.

- Membership does not automatically guarantee enrollment in specialty events, workshops, or collaborative experiences. These may require a separate ticket purchase at a discounted member rate.

## **7. GUEST PASSES**

- Members receive one (1) guest pass per month at a 15% discounted rate.
- Guest passes are non-transferable, may not be sold, and expire at the end of the monthly billing cycle if unused.
- Guests must be accompanied by the member during the experience.
- You must purchase your guest pass through your account.

## **8. MEMBER CONDUCT**

Ty's Garden is a community built on respect, wellness, and intentional living. Members are expected to:

- Treat all members, instructors, and guests with kindness and respect.
- Arrive on time and prepared for class and events.
- Maintain the integrity and privacy of member-only spaces and communications.

Ty's Garden reserves the right to revoke membership, without refund, for conduct that is disruptive, disrespectful, or harmful to the community.

## **9. LIMITATION OF LIABILITY**

Participation in all Ty's Garden classes and events is voluntary. Members assume all risk associated with physical activity. Ty's Garden and its instructors are not liable for injury, loss, or damage arising from participation. Members are encouraged to consult a physician before beginning any new fitness program.

## **10. CHANGES TO TERMS**

Ty's Garden reserves the right to update these terms at any time. Active members will be notified of material changes via email with a minimum of 14 days' notice. Continued membership following notice constitutes acceptance of the updated terms.

## **11. CONTACT**

For questions about your membership, billing, or cancellations, please contact us at:

info@tysgarden.co

[www.tysgarden.co](http://www.tysgarden.co)

Ty's Garden, LLC

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*By enrolling in Garden Access, you acknowledge that you have read, understood, and agree to these terms.*

Effective Date: May 1, 2025 | Ty's Garden, LLC | Garden Access Membership